

EXHIBIT 24

Request number: ST-1-21983723

Safety related: null

Owner: [REDACTED] Privacy

Address: [REDACTED] Privacy

Owner phone: [REDACTED] Privacy

Vin: [REDACTED] Privacy

Make: Saturn

Model: ION 2

Year :2005

Mod_time :2006-11-01 16:20:45.0

Open date : 2006-10-24

Odometer : 14650

Closed date : 2006-11-01

Source : Phone

BRC type : N/AYes

Complaint number :1

Complaint code 0 T01

Complaint text 0 Product Allegation GM 1241

Component code 0

Agent notes : 0 No Symptom Indicated

Repair attempts 0 0

Description:

Work history number: 14

1-90MJ-18601|EVENT|null|null|2006-10-27|10:50:36|Owner stated: -she was in an accident 10-26-06 at 11:00, -she was riving her vehicle and it started shaking and stalling, -the vehicle hit a light pole and her air bag deployed, -she has been in the hospital since last night, -she was alone in the car, -American Legion Highway is were the accident occurred, -she has no police report number and she has no idea of the vehicle location, -the whole front end is damaged. I advised the owner: - SR #, -I retsated CBE.|2008-08-27

1-90MJ-18618|EVENT|null|null|2006-10-27|11:22:07|I reiterated CBE.|2008-08-27

1-90MJ-18653|EVENT|null|null|2006-10-27|16:35:36|Owner called back to find out where her vehicle is. She states Roadside took it somewhere, maybe S/Medford. I contacted [REDACTED] Privacy to inquire if I call S/Medford, or what. he advised me to reiterate the CBE 7-10 business days and that we don't know where the vehicle is. I went back to the owner and she said Roadside took it. I asked [REDACTED] Privacy if okay to transfer to Roadside assistance, they said I could. when I got back to my desk she had hung-up.|2008-08-27

1-90MJ-19233|EVENT|null|null|2006-10-27|17:52:15|Owner called in stating she is not going to pay her monthly payment of \$109.37 beginning November 1. She also states she wants to be reimbursed for a \$140 tow fee she incurred today. I reiterated CBE for 7 - 10 business days from day of initial claim.|2008-08-27

1-90MO-2304|EVENT|null|null|2006-11-01|09:15:41|I gave owner [REDACTED] Privacy direct line and advised her she needed to use that number from now on as told to me by [REDACTED] Privacy|2008-08-27

1-90MS-1936|EVENT|null|null|2006-10-25|15:36:13||2008-08-27

1-90MW-6143|EVENT|null|null|2006-10-24|15:56:30|The owner stated: -That her vehicle stalled and it caused her to have an accident. -She was the only person injured in the accident. -She injured her back from her neck down to her waist and was waiting to go the hospital. **The owner placed me on hold and the call was disconnected.**|2008-08-27

1-90MW-6150|EVENT|null|null|2006-10-24|16:34:11|Owner alleges the vehicle is a lemon and it started shaking and stalled causing her to hit another vehicle from behind. Owner states: -Accident occured on Tuesday, October 24, 2005 at approximently 4:15. -she was driving on Route 16, in Medford, Mass. -the vehicle started shaking and then stalled causing her to hit the vehicle in front of her. -the front bumper of the vehicle was damaged. -no property

damage was done. -the vehicle in front of her also rear ended the vehicle in front of them. -damage done to the other vehicle was back bumper, and front bumper. -no one in that vehicle was injured. -she was injured and is now driving herself to the hospital. -that her back from the neck to her waist hurts. -the airbags did not deploy. -she was wearing her seatbelt. -she is currently driving the vehicle to the hospital. -the weather was sunny. -road conditions were dry and the roads were paved. -a police report was filed through Mass. State Police, 617-625-1212. -she does not have a report number. -Insurance company is [REDACTED] **Privacy** [REDACTED] she does not know the agents name, number is

[REDACTED] **Privacy** [REDACTED] -she has contacted a lawyer seeking the lemon law. -only name given was [REDACTED] **Privacy** [REDACTED] no number was provided. I advised the owner that I would turn this over to the product support team for investigation and she can expect a call in 7-10 business days. I provided the SR number. |2008-08-27

1-90MW-6238|EVENT|null|null|2006-10-25|11:11:26|Owner stated she will be suing us and used vulgar language. She advised the number for the State Police is 617-625-1212...I advised of CBE of 7-10 business days...|2008-08-27

1-90MW-6565|EVENT|null|null|2006-10-25|14:32:03|Customer alleged: -She was in another accident (possible) -Her car stalled, started shaking like before, and sideswiped a probation officer's car. -There were three people as witnesses in the car when it stalled. -She has had to visit her psychiatrist because of the emotional strain this car has put on her. -Her kids are afraid to get in the car. -She is filing a law suit against Saturn corporation and S/Medford. -The car has been looked at in the facility 25 times. -They originally turned her down for the VEP program when she started noticing the problems. I stated: -Previous CBE -I will document your comments. -Forward back to product support. |2008-08-27

1-90MW-6578|EVENT|null|null|2006-10-25|08:28:39|Please make the following changes: **SR type Product Complaint. **UCC code engine and airbags. **put the phone# of the police dept. on the 1241 screen. |2008-08-27

1-90NZ-5564|EVENT|null|null|2006-10-27|16:36:01|I contacted [REDACTED] **Privacy** [REDACTED] to inquire if I call S/Medford, or what. he advised me to reiterate the CBE 7-10 business days and that we don't know where the vehicle is. went back to the owner and she said Roadside took it. I asked [REDACTED] **Privacy** [REDACTED] if okay to transfer to Roadside assistance. |2008-08-27

1-90NZ-5565|EVENT|null|null|2006-11-01|16:20:11|I discussed the incident with the owner claimant. The case is now closed. DMC|2008-08-27

1-90NZ-5569|EVENT|null|null|2006-10-24|16:59:33|I left a message with the Service Manager [REDACTED] **Privacy** [REDACTED] stating that we have done a 1241 Product Alligation on this vehicle. I advised him to give us a callback with any questions. I provided the SR number. |2008-08-27

Dealer address :

Incident date : 2006-10-24

Incident time : 16:15:00.0

Incident loc : Route 16, in Medford, MA

Owner description : Driver states she injured her back.

Number people : 1

Body injury : Y

Police report: Y

Road condition: Sunny

Vehicle location: Owner is driving the vehicle to the hospital.

Property incdnt rpt: Driver states she injured her back.

Repurch buy_back_mile: 0

Repurch nada: 0

Inj_number 1

Injury records Injury name:

Injury type:

Injury address:

Injury address:
Injury city:
Injury state:
Injury zip:
Injury phone:
Injury rest type:
Injury seat pos:
Injury loc code:
Injury driver:
Injury treat loc :
Injury treated :